

IP SoftPhone

A VIRTUAL PHONE THAT CAN TRAVEL WITH YOU ANYWHERE

SoftPhone is a software package that, once installed on your laptop, becomes a virtual phone that can travel with you anywhere. Utilizing your laptop's microphone and speakers (or a headset), you answer your phone when it rings, just like in your office. You can even have someone in the office screening your calls and forwarding calls to you transparently. You don't miss calls, you don't have to worry about leaving "I'm out of the office..." messages and, to customers and co-workers, it's as though you are still physically in your office, on your phone.

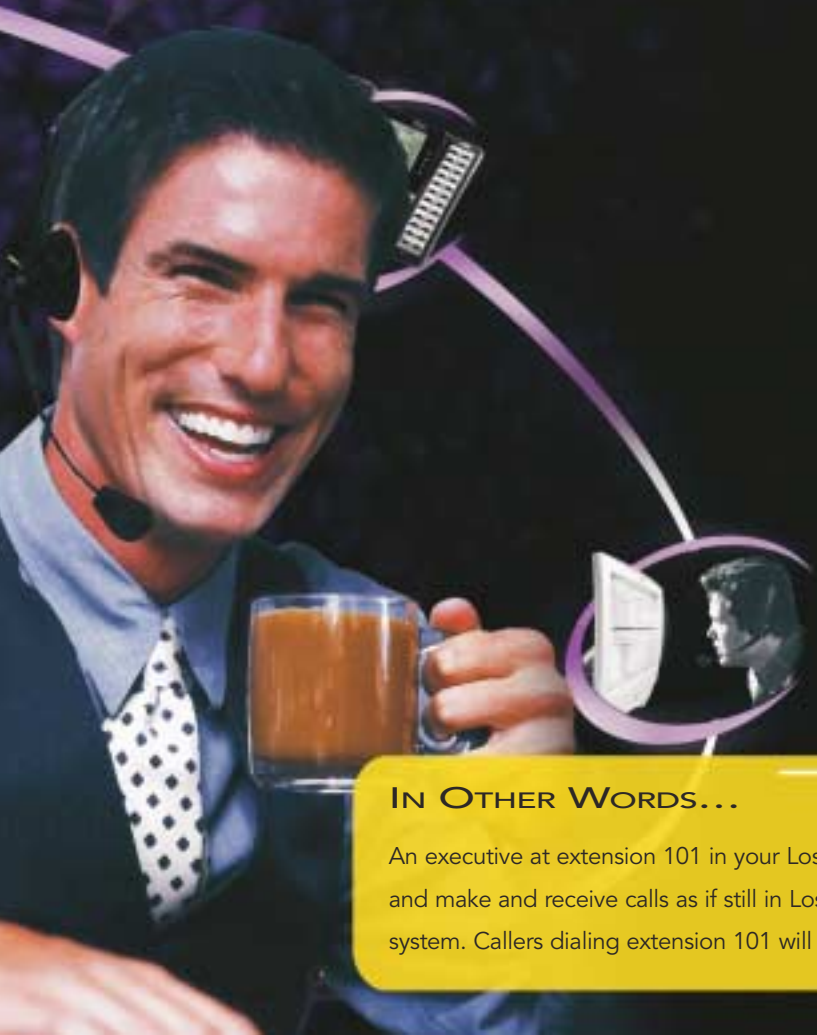
This technology enables employees working from home or from small remote offices or warehouses to have full access to a company's telephone system and features as if they were in the office. It eliminates the need for a separate phone system at each location and a hardware telephone set at each desk.

The IP SoftPhone connects you to the full power of the Inter-Tel Eclipse system through your company's data network lines (LAN, WAN or Internet connection) to send and receive data packets with voice transmissions over those lines. It operates and looks like the Eclipse Professional Display Phone you use in the office.

Because IP SoftPhone is fully integrated with the Eclipse PBX phone system, users have the full functionality of the Eclipse system such as transferring calls, initiating conference calls, accessing voice mail and more at their fingertips. Call center agents working off-site can be part of hunt groups or call routing patterns and supervisors can monitor their calls as if they were in the office.

IN OTHER WORDS...

An executive at extension 101 in your Los Angeles office can travel to the Houston office, plug in their laptop, and make and receive calls as if still in Los Angeles with access to the full capabilities of the company's phone system. Callers dialing extension 101 will ring the IP SoftPhone in Houston.





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FEATURES

- Works over a dial-up modem or high speed internet connection
- 6-line by 16-character display
- One-touch access to feature buttons
- Full Duplex conversation
- Fully functioning capabilities on-site or off without reprogramming
- Interoffice Do-Not-Disturb (DND) messages, such as "In a meeting until 2:00" can be easily customized using the computer keyboard
- On-line help which provides general and context-related information
- A DSS map which enable you to know at a glance the status of each extension you have programmed your phone to track

BENEFITS

- Increase productivity & enhance communications of your mobile workforce while harnessing the full power of the Eclipse System
- Reduce Communications cost while increasing functionality for remote employees such as:
 - mobile sales force
 - work-at-home agents
 - small office employees
 - warehouse workers
- Insure all employees can easily connect with each other and with customers
- Easily and affordably equip all employees in all locations with the same capabilities
- Avoid learning curve and retraining of employees, IP SoftPhone works like other Inter-Tel phones



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Eclipse is classified as a Hybrid Key or PBX system (FCC registration BE2USA-24359-PF-E and others).

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